

# Who Repairs This?

- 1** Service lines are the overhead wires that run from a pole to your house. They are usually TCEC's responsibility.
- 2** Service bracket attaches the service line to the house. It is generally supplied and maintained by TCEC.
- 3** Weather head attaches to the service cable and prevents water damage to the wiring. This is installed and maintained by the member's electrician.
- 4** Service cable runs from the weather head to the meter box and from there to the panel box inside the member's house. The service cable is installed and maintained by the member's electrician.
- 5** Meter socket is installed and maintained by the member's electrician.
- 6** Meter is installed and maintained by TCEC.

If a storm knocks down the service wire (1) that leads from your home to the pole, TCEC will re-attach the service wire. If the cable (4) that runs down the side of your house to the meter has been damaged, TCEC cannot reconnect your service until a qualified electrician makes the necessary repairs to your home.

Underground service to the house is almost always the responsibility of TCEC. Wiring inside the house is always the member's responsibility.

Making the necessary repairs can help minimize the time you are without power.

