



SOUTH WEBCAM IMAGE, JAN. 11, 2015

Charging toward completion

TCEC's new facility is making headway toward its planned completion date in September. Anyone driving by at night may have noticed lights on in the buildings.

"Those are temporary construction lights that do not have switches on them," CEO Jack Perkins said. "They are on all the time and that is good because people may be working and it's a security measure."

The detail work in the interior of the new facility continues. Exterior work continues as well although it could be delayed by the weather, which may affect the completion date. Completion is currently slated for July with employees moving in by September.

You can see up-to-the-minute images of the construction project via the live image feeds from webcams at the site. Just go to www.tcec.coop and click on the new facility tab. ■

AutoPay offers worry-free solution

AutoPay is a no-hassle, worry-free solution for monthly bill payment. The amount of your bill is automatically deducted each month from your bank or credit card account. You still receive your TCEC electric bill each month but it will be clearly marked 'DO NOT PAY' and will include the AutoPay date and amount for your records.



AutoPay is all about YOU:

- Saves you time - monthly payment is processed automatically
- Saves you money - no check, postage or late fees
- Improves your credit - builds history of timely payments

Enroll online via the Member Solutions Online Portal or return the paper form. If enrolling to pay through your bank account via the paper form, you must include a voided check with the form.

Two lucky members who were enrolled in AutoPay at the end of 2014 won a credit for \$250 on their February electric bill. The winners of the random drawing were Sheila Ikeler of Keyes and Dean Martin of Boise City.

For more information about TCEC's payment options, call TCEC during regular business hours at 580-652-2418 to request the free Ways to Pay brochure, which is also online at www.tcec.coop. ■

CEO VIEW

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Providing a good value for our members is a high priority for me. TCEC cannot control a large portion of the price you pay for your energy but we can control the experience you have with our cooperative.

With all employees in a single location, communication within and between departments will improve such that you, our member, benefits.

Even before we're all together in one place, we're already looking at ways to improve internal processes and procedures. One area we're focused on now is ensuring a member is kept informed of our progress when he or she requests new service. We're also looking at other processes so they're more member-friendly and efficient.

Another area members will see advance in 2015 is renewable energy. TCEC and our power suppliers are looking at increasing opportunities to implement and offer renewable energy to you. We already have a lot of wind in this area. Now, we're investigating our solar energy options. In the past, utility and community solar were too pricey to implement. The cost for both options is decreasing and we are working with our power suppliers to explore ways to offer solar energy to you. ■

